

Booking conditions

Reservations

Reservations can only be accepted in writing using our booking form which can be emailed or posted to you on request.

Deposit

A deposit of 30% of the total rental, calculated to the nearest pound, must be sent with the booking form to secure the booking. In the case of bookings made within 8 weeks of the start of the rental period, the full amount should be sent with the booking form.

Final payment

The balance of the full rental amount must be received no later than 8 weeks before the start of the rental period. Instructions and directions will only be sent on receipt of the balance.

Cancellation

Cancellation should be notified by telephone at the earliest opportunity. If cancellation occurs we will make every effort to re-let the property and where this is possible we will refund the sums paid less a £55 administrative fee. If we are unable to re-let the property we will not refund the sums paid.

Price changes

We reserve the right to adjust prices listed on our website and printed material.

Size and party

The occupying party must not exceed four including children unless an exception has been agreed with the owners. Bookings are not accepted from all female or all male parties of more than two people unless an exception has been agreed with the owners. The signatory must be over 18 years of age and a member of the occupying party. The signatory agrees to the booking conditions on behalf of all the persons in the occupying party. The signatory agrees to take responsibility for the occupying party.

Tenant obligations

Tenants agree: to take reasonable care of the property and to leave the property and all equipment clean; to pay for any loss or damage caused to the property (except reasonable wear and tear); to allow the owners or their agents reasonable access to the property; not to accommodate more than four persons or to share the property; not to take pets into the property; not to smoke inside the property.

<u>Damage</u>

Accidents do sometimes happen and any losses must be paid for. Old Post Cottage will be checked and cleaned ready for your stay. Should you find damage or non-working items on arrival please call the house-keeper, whose details will be in the cottage, so that problems can be rectified promptly.

Security

The tenants undertake to keep the cottage secured throughout their stay.

Personal injury

The owners accept no responsibility for personal injury to the tenants and/or his/her invitees, or loss of or damage to their property. Parents are entirely responsible for the safety of their children in the cottage.

Declaration

The owners have made every reasonable effort to ensure that the information presented on their website is accurate. The information is given in good faith but without liability.